



BMCC ACR Connect pilot: survey results



In Summary:

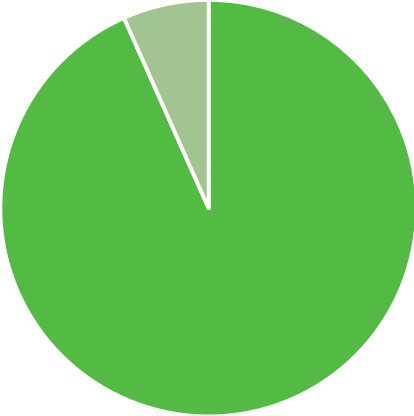
1. The BMCC Connect course played a key role in helping multiple students decide to attend BMCC (slide 5)
2. 100% of those surveyed feel that the course was a positive introduction to the BMCC community (slide 7)
3. 75% of users who did not participate did not know about the course. In the future, BMCC and English3 need to ensure all students know about the course (slide 4)
4. Connecting with peer mentors, connecting with other students, and learning about life at BMCC are what students liked most about the course (slide 6)
5. 100% of students surveyed own smart phones. Future versions of the course must be mobile friendly (slides 10 & 11)
6. Once the course is mobile enabled, 100% of users would recommend this course to other international students (slide 9)



15 students completed the survey—they all plan to attend BMCC

Survey Results

Do you plan to attend BMCC?



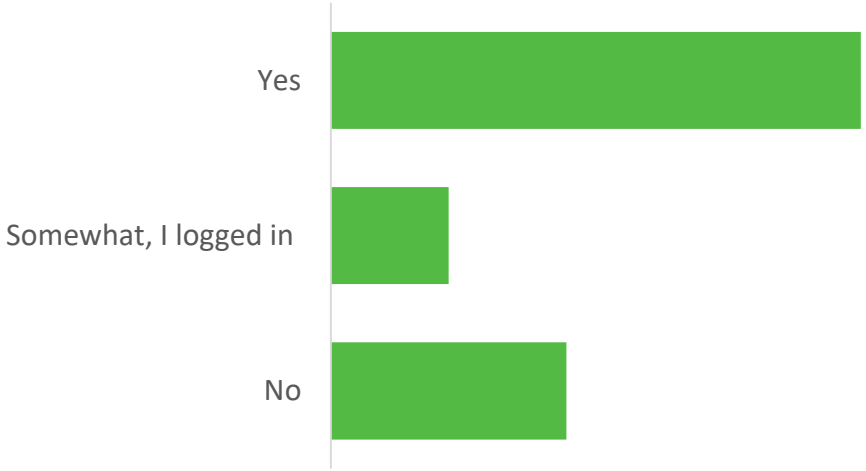
■ Definitely Yes ■ Probably Yes



Of the 15 students who completed the survey, 9 actively participated in the course, 2 logged in but did not actively participate, and 4 students did not participate

Survey Results

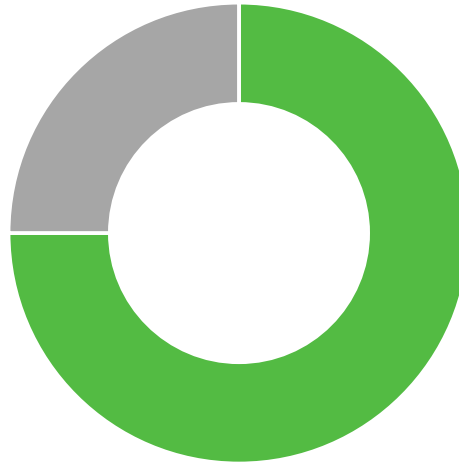
Did you participate in the online BMCC Connect course?



Of the 4 students who completed the survey but did not participate in the course, 75% did not know about the course

Survey Results

Why did you not participate in the BMCC Connect course?



■ I did not know about the course ■ I was too busy to participate

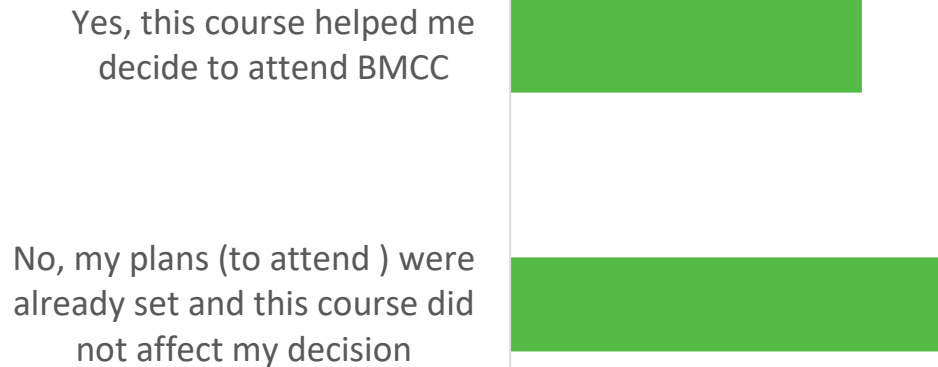
Takeaway: Working together, we can find better ways of making the students aware of the course.



If students were still undecided on where they would attend college, the BMCC Connect course helped them decide to attend BMCC

Survey Results

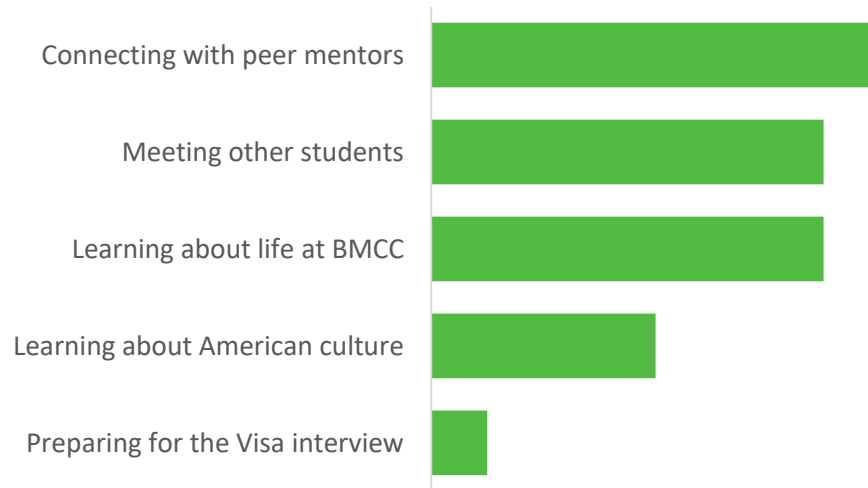
Has the BMCC Connect course helped in your decision to come to BMCC?



The students most liked connecting with peer mentors, meeting other students and learning about life at BMCC.

Survey Results

What did you like most about the Connect course?



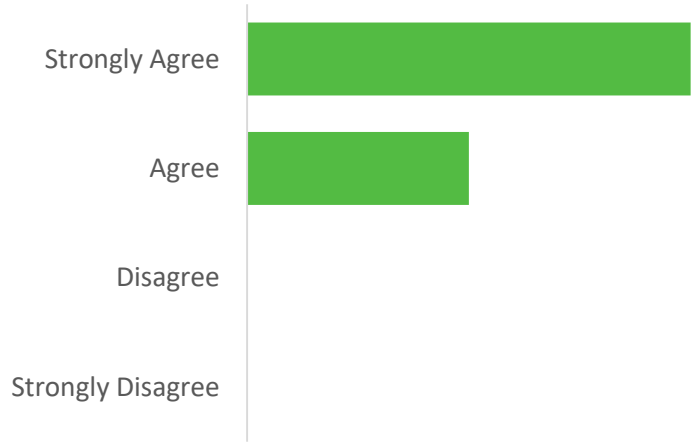
Takeaway: Continue to find ways to better facilitate student-to-mentor and student-to-student communication



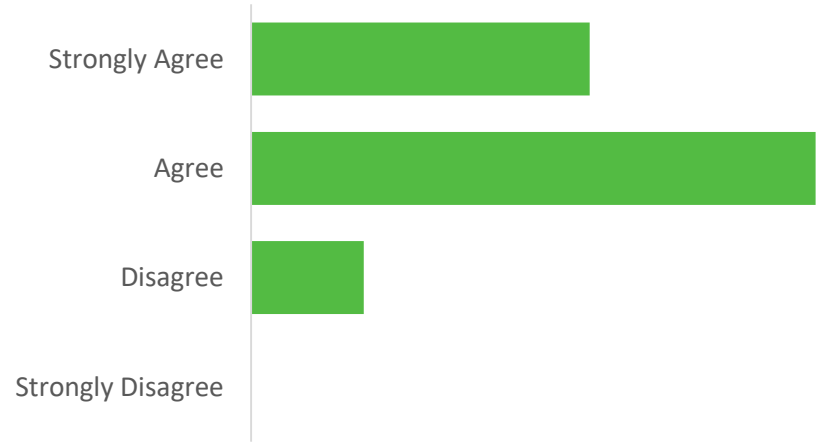
“Do you agree with each of the following statements?”

Survey Results

This course was a positive introduction to the BMCC community.



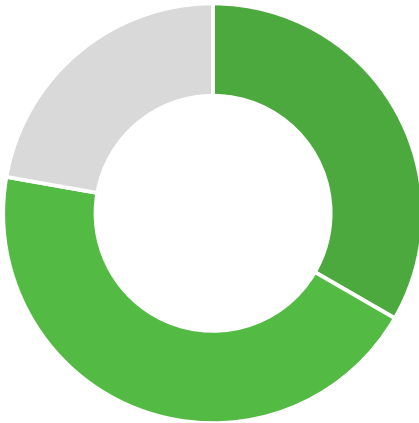
This course helped answer my questions about BMCC



“Do you agree with each of the following statements?”

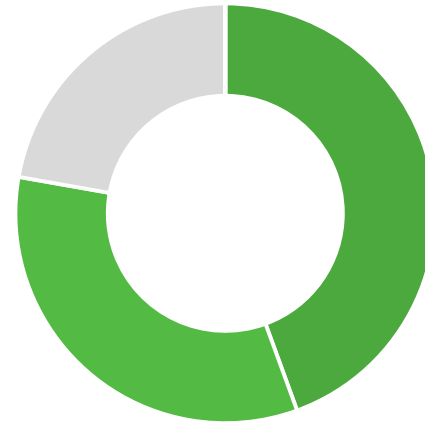
Survey Results

This course helped prepare me for the American classroom culture



■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree

I met other international students in this course and am excited to meet them in person.



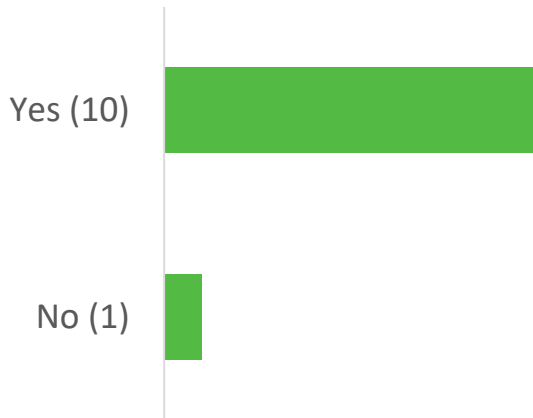
■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree



BMCC students would recommend the Connect course to other international students (student responses in green)

Survey Results

Would you recommend this course to other international students?



Please explain your rating.

1. It helps to get rid of all the fears when you start school in the US
2. It's very helpful for incoming new international students since it helps them to be somewhat prepared for life/study in the US and also improving their communication skills
3. It prepares you be more involved and engaged even before you arrive the campus
4. It is helpful
5. Highly recommend
6. [It is] very great
7. Cuz you can see the ppl you are gonna meet
8. There are so many resources available to them to learn and they can also learn from each other
9. The visa part was very helpful
10. If you attend this course you can meet so many international students before starting classes. It helps you to make new friends and less nervous
11. - Only "No" - To be honest, the idea of this course is great, but the website itself is not good... The only thing that need to be improved is building a new and more functional website that can be widely used everywhere



Do you own a smart phone?

100% of respondents own a smart phone

Would you have participated in the course more if it was available on a smart phone?

100% of respondents likely would have participated more if the course was mobile friendly

Takeaway: Future courses must be mobile friendly



How would you recommend that we improve the course?

- Make the course mobile friendly
 - “The technology might apply to all the devices”
 - “More friendly to IOS user”
- Improve student-to-student communication (make sure students are aware of chat features)
 - “Maybe give the opportunity to contact other students via a private chat”
 - “More ways to communicate.”
- Miscellaneous
 - “We should promote this course on online and at orientation actively.”
- No feedback
 - “None needed.” “I have no recommendations.” “highly recommend.” “Good enough.” “I do not know.”



What fears or concerns do you have about the upcoming semester?

- Wonder what the campus life would be
- It will be difficult to follow courses
- Grades
- I just hope I can get used to the class as soon as possible
- Money spending
- To need more money than I have available, hope to be able to work on campus
- None. I'll put my best foot forward and won't let anything stand in my way
- English
- I'm worry about my English skills
- The classes that I am going to take, and how am I going to add my ENG 95 course to my other subjects



What are you most excited about for the upcoming semester?

- Making more friends
- Make new friend
- To interested with new people
- Meeting new people and learning new things
- Cute girls
- To meet all the amazing people from all around the world
- Meeting new people, professors and so on.
- New fresh start
- Meeting new people and communicating [with] each other.
- To meet new people and to be more active on the outside of my home.
- To start learning and for all the activities/clubs offered at BMCC
- Classes
- Learning new stuff and meeting new friends



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